



Manufacturers Warranty & Guarantee

- **100% Print Quality & Page Yield Guaranteed**
- **12 Month Quality Warranty**
- **Triple Guarantee**

All our high quality compatible toner cartridges have been fully tested to ISO 9001 British standards. They are manufactured to strict quality standards so that overall performance equals or exceeds that of the original manufacturer. New and recycled components are used to assure quality print performance.

We are confident that our cartridges will not damage or affect the performance of printers or copiers.

We have a Triple Guarantee in place:

- 1 In the unlikely event of a toner fault we will replace it with no quibbles.
- 2 If a machine part is damaged, we will send an independent engineer to access this and replace the part or if necessary replace the machine at no cost to you.
- 3 We will always be cheaper than your local supplier. Why pay more money if you don't have to? It's your budget.

Hewlett Packard Warranty Statement for use of HP LaserJet and Colour LaserJet Printer Families Use of Non-HP Print Cartridges

"HP warranty extends only to HP products and options. If you install a non-HP option into your HP product and this option then fails, you must contact the supplier for warranty cover on that item.

The warranty on your HP product will not be affected by the installation of a non-HP upgrade/option unless your HP product is damaged as a result of installation and/or operation of a third party option, such damage will not be covered by HP warranty.

If your HP product is not operating correctly, you may be asked to verify that any non-HP option is not responsible for the problem by uninstalling any items."

(extract taken from the HP website www.hp.com)

Liability for damage will not be accepted if the cartridge has not been used according to its instructions or mishandled in any way. The warranty is dependent upon the customer providing satisfactory evidence that the failure was due to a defect in the remanufactured toner cartridge. This should include prints from the printer cartridge to be returned that the printer failure was due to a defect in our cartridge alone as well as a written statement on the company's letterhead, dated and signed by a company representative.